# Agency Jumpstart

**How to Generate Leads Without Cold Calling** 

# How do we get new customers?



# I have never had to cold-call to land clients



In fact, I get so many leads that I turn down 95% of them



# How does that happen?



# Inbound marketing and lead generation



Speaking

Networking

Blogging

Industry associations



Board memberships

Referrals / partnerships / affiliates

**Previous clients** 

Online communities



Your website contact form

Recommendations

Conferences (attending and speaking)

Informational interviews (or coffee appointments)



Social media

Email newsletters and autoresponders

Webinars

Targeted outreach



# Speaking



#### **Speaking to generate leads**

It's not that scary

You are the expert

Form human connections

Expert by association



#### **Speaking to generate leads**

Start small

Start locally

Practice practice

Sky is the limit



## Networking



#### **Networking to generate leads**

Attend an event a week

Start conversations with new people

Perfect your elevator pitch

Show your expertise without being pushy



#### **Networking to generate leads**

Stay at the top of mind

Follow up after meeting

Add contacts to email list and social media

Ease into business relationship



# Blogging



#### **Blogging to generate leads**

Quality over quantity

Simplify complex solutions (and then offer to implement if too hard)

Be specific and solve frustrations

Try to have a unique voice in the market



#### **Blogging to generate leads**

Blog about what you know

Use anonymous client examples and case studies to share your work

Collect email addresses through content upgrades

Don't expect immediate results



# Industry associations



#### Industry associations to generate leads

Consider joining the board of local industry associations

Attend events and form relationships

Be on the lookout for prospects, but don't be a shark

Great opportunity for early speaking gigs



#### Industry associations to generate leads

Aim high and deliver

Develop relationships with complimentary agency owners

Let the association know how they can help you

Opportunities are everywhere



# Referrals and affiliate relationships



#### Referrals to generate leads

Formal or informal agreement with other service providers

Bring in leads in exchange for commission (or goodwill)

Create a win-win situation

Nothing to lose (but don't expect huge winnings)



### Previous clients



#### Previous clients to generate leads

Average CMO tenure is 12-18 months Your clients will move jobs over time

Clients want to work with people they trust, and you have already sold them

Clients want to build "their team" to leave an impact



#### Previous clients to generate leads

It works both ways (new CMO may want "their team" in place)

Deals can take a long time to close (given political and budget environment)

Reach out within a month of client starting new job

Stay in touch with every client at least once a year (you never know)



### Your website



#### Using your website to generate leads

Marketing agency websites suck. Seriously, so bad.

Think in the mind of the client – what do they want?

This is not the place to be 'creative' or complicated

Your website should be generating at least one lead a week



## Recommendations



#### Using Recommendations to generate leads

Get others to recommend your work

Meet people who provide complimentary services

Impress them and be at top of mind

Stay in front of people



### Conferences



#### **Conferences to generate leads**

Talk with other attendees

Attend all social gatherings to meet new people

Add value

Human connections are meaningful



# Informational interviews



#### Informational interviews to generate leads

Get coffee with someone new in town once a week (or month) Focus on areas that are complimentary to your business

Don't be pushy

Offer to help with connections, ideas, etc.



### Social media



#### Using social media to generate leads

Don't spend all of your time on social media (it has a tiny return)

But do use it to your advantage

Develop your authority on LinkedIn and become top of mind

Use Twitter search to find people who need you



# Email newsletters and autoresponders



#### **Email marketing to generate leads**

Email marketing is so underrated and underleveraged

Newsletters can be very effective

Auto-responder sequences can kick off when people sign up

Share your best content and best tips in both formats



#### **Email marketing to generate leads**

Get people used to receiving your emails

Invite people to your gatherings, webinars and events

Automate your marketing funnel process

Follow up with your most engaged leads for the sale



## Webinars



#### Webinars to generate leads

You are getting an hour of peoples time

You provide value, and can also ask for value back

Most webinars are boring and content is thin

Deliver solutions and then offer to help implement them



#### Webinars to generate leads

It's alright to be salesy

Follow up with attendees

Leverage your email list

Build anticipation and show your process (but not the strategy)



## Targeted outreach



#### Targeted outreach to generate leads

Not exactly inbound leads (but still valuable)

Reach out to someone who is a potential customer and help solve their problems

Don't pitch, just listen

Work into your sales process

